

## Anti-Spam & Misuse declaration

Truegrit Technologies Private Limited (“Company” / “Superfone”) takes pride in servicing genuine SMB customers by offering them great product features at very competitive prices. Fair usage of our services enables us to continue doing so. In order to prevent misuse of our services and usage for unlawful activities, we follow our Fair Usage Policy very strictly.

**By subscribing to our services, you agree to the Fair Usage Policy publicly available at [www.superfone.in/fup](http://www.superfone.in/fup).**

**✔ Permitted Use:** Superfone services are for genuine business usage only and are to be used for responsible business communication with your customers and clients.

**✘ Prohibited activities and usage:**

The following activities / types of usage related to spamming and misuse are **not permitted**:

- Unsolicited commercial communication (UCC) as per DOT & TRAI rules
- Promotional tele-marketing activities
- Calling DND subscribers without consent
- Spam calling and messaging
- Bulk/Robo/automated calling
- Usage for Religious & political activities
- Outsourced Call Center operations
- Public phone booth / PCO
- Fraudulent / unlawful activities
- Gross misuse and abuse of our services

You understand that in case your usage violates this policy, Superfone will immediately block all your services without any refund. In case of illegal / unlawful activities, Superfone reserves the right to provide relevant information to appropriate authorities.

**Acceptance:**

I have read and understand Superfone’s Fair Usage Policy and agree to adhere to it. I also understand that Superfone services cannot be used for spamming, misuse and any prohibited activities listed above.

**(Signature)**

**Full Name:**

**Designation:**

**Business entity name:**

**Date:**